The Niagara University First Responders Disability Awareness Training program and Values Into Action, Inc. are pleased to announce a 911 Operators/Dispatchers Disability Awareness Training course for the state of New Jersey. The ability to respond to individuals with disabilities has posed varying challenges to emergency responders across the country. High profile cases have exposed the need for more involved awareness and education regarding the characteristics and challenges some individuals pose. As the population increases and more individuals are active in the community, the need to ensure accurate and appropriate response is critical. **Attendants will receive 3 credit hours.**

Endorsed by the New York State 911 Coordinators Association, this presentation will provide valuable information and resources while introducing NU’s comprehensive Train-the-Trainer program. Currently being conducted in New York and Arkansas, FRDAT is the only program in the nation that covers ALL disabilities that may challenge emergency responders and allows the department to own the customized curriculum and conduct the program per their training schedule. For more information visit our website at [frdat.niagara.edu](http://frdat.niagara.edu).

“The most helpful and useful part of this training was being provided with information and examples of types of callers that I might encounter.”
- Passaic County Sheriff’s Office Supervisory Public Safety Telecommunicator

“The most helpful and useful part of this training were the videos and actually seeing the other types of communication machines that are used. The Relay part was also helpful.”
- Woodbridge Township Police Department Public Safety Telecommunicator

“The most helpful and useful part of this training was awareness of the many mental illnesses and disabilities that are out there and the many devices that are there to help assist them.”
- Woodbridge Township Police Department Public Safety Telecommunicator

Presentation will be conducted by NU FRDAT’s Project Director David Whalen. Dave has been training a multitude of service providers and first responders in disability awareness for the past eleven years and has been working in the field of disability service/education since 1986.

**Wednesday, October 14, 2015 9am-noon**

**Burlington County Emergency Services Training Center**

**53 Academy Drive Westhampton, NJ 08060**

Contact Samantha Morgan, NU FRDAT Project Manager, slmorgan@niagara.edu, 716-286-7355, to register

This project is funded by the New Jersey Council on Developmental Disabilities