



# Free VRI Instructions

Getting tested for COVID-19 is a stressful experience and we want to ensure that you have access to interpreting services during this time. Linguabee is offering VRI for free at the test sites.

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CONTACT US

## Step by Step

1.

### Contact our Care Team

Contact our care team using [Live Chat](#), [email](#), text or call 855-585-5859 and request for VRI services when you need to test for COVID-19.

Include the following information when you reach out to us:

- Your full name
- When you plan to get tested
- Address of the testing site you plan to visit

2.

### Download App

In the meantime, download the **Whereby app** for your mobile phone or tablet. If you are using the desktop, you will need the [latest version of Chrome](#).



3.

### Test video connection

Our care team will be in touch with you and test the video connection to make sure everything is working. This ensure you are all set without additional stress at the testing site.