

**NEW JERSEY FIRST RESPONDER DISABILITY AWARENESS TRAINING
JUNE & OCTOBER, 2015**

102 participants, 95 evaluations

	5 (Excellent)	4 (Somewhat Good)	3 (Fair)	2 (Somewhat Poor)	1 (Extremely Poor)
Program content	72	21	1	-	-
Practical usefulness	78	15	2	-	-
Presenter's knowledge	89	6	-	-	-
Presenter's communication	88	7	-	-	-
Visuals	77	15	3	-	-
Clarity of info	83	11	1	-	-
Length	57	27	9	2	-
Overall	79	16	-	-	-

Would you recommend? (13 blanks) YES – 81 NO – 1

DISCIPLINE BREAKDOWN

Law Enforcement

72 participants, 67 evaluations

	5 (Excellent)	4 (Somewhat Good)	3 (Fair)	2 (Somewhat Poor)	1 (Extremely Poor)
Program content	52	15	-	-	-
Practical usefulness	55	10	2	-	-
Presenter's knowledge	62	5	-	-	-
Presenter's communication	62	5	-	-	-
Visuals	57	9	1	-	-
Clarity of info	60	6	1	-	-
Length	44	16	5	2	-
Overall	56	11	-	-	-

Would you recommend? (ten blanks) YES – 56 NO – 1

What was most helpful and useful?

- Videos explaining and demonstrating each disability (17)
- Understanding signs and behavior in order to properly identify a disability and properly communicate (14)
- General knowledge (9)
- The extensive knowledge of the presenter was very helpful in being able to more fully understand the subject material. (6)
- The content of this program will be useful. Info from handouts will benefit our officers (2).
- Understanding and differentiating people with disabilities. It's very easy to assume someone may be on CDS. Learned to take a step back and reassess the situation.
- Wheelchair search, seizures
- TS and the tics, CP and the different ways it affects people
- The most helpful part of today's presentation was going over the multiple disabilities and how law enforcement should not judge them.
- Dramatizations, different mental disabilities
- Good preface to complete course
- Understanding that not all disabled have intellectual disabilities. Understanding how prevalent the disabled are victimized.

Recommendations:

- Bring in real people with disabilities (4)
- Find a way to shorten the program (2)
- I wish the class was longer and more materials to bring back to agency (2)
- Demonstrations on proper communication techniques
- More “in-field” strategies
- Videos are outdated
- Numbers or local contact info for assistance
- Incorporate elements that help differentiate between intellectual disabilities and EDPs
- More medical info
- Good as is
- More hands-on questions for the audience
- Maybe more videos, and possibly some role play
- Information on those that abuse the ADA laws and abuse the system
- Solid block on service animals and ADA in the full training and blast that out to all officers
- I would like to see the full Train the Trainer brought to this county for our officers

911 Dispatcher

16 participants, 15 evaluations

	5 (Excellent)	4 (Somewhat Good)	3 (Fair)	2 (Somewhat Poor)	1 (Extremely Poor)
Program content	9	5	1	-	-
Practical usefulness	11	4	-	-	-
Presenter’s knowledge	14	1	-	-	-
Presenter’s communication	14	1	-	-	-
Visuals	9	4	2	-	-
Clarity of info	12	3	-	-	-
Length	6	6	3	-	-
Overall	13	2	-	-	-

Would you recommend? (one blank) YES – 14 NO – 0

What was most helpful and useful?

- Being provided with information and examples of types of callers that I might encounter (7)
- The videos and actually seeing the other types of communication machines that are used. The relay part was also helpful (2).
- Learning about different types of disabilities. Our training usually just covers TDD use with emergency calls.
- Great topic, easy to relate to job function

Recommendations:

- Longer program/more info on how to deal with people with disabilities on 911 calls (4)
- Would have liked to cover autism too!
- More calls from actual 911 calls
- Longer course, more in-depth on this subject. As a basic course for awareness – content is excellent. Possibly use some case studies, i.e. the right and/or wrong way to handle certain situations and callers.
- Advertise more to broaden market
- Great course, needs to be rolled out

Firefighter/EMS

14 participants, 13 evaluations

	5 (Excellent)	4 (Somewhat Good)	3 (Fair)	2 (Somewhat Poor)	1 (Extremely Poor)
Program content	12	1	-	-	-
Practical usefulness	12	1	-	-	-
Presenter's knowledge	13	-	-	-	-
Presenter's communication	12	1	-	-	-
Visuals	11	2	-	-	-
Clarity of info	11	2	-	-	-
Length	7	5	1	-	-
Overall	10	3	-	-	-

Would you recommend? (two blanks) YES – 11 NO – 0

What was most helpful and useful?

- Recognizing and identifying people with disabilities (3)
- Videos with people with different disabilities
- Reinforcement of proper terms and approaches to disability. New understandings.
- All was fantastic
- The content of applying the “stuff” to real people and real situations via stories and videos! Best disability training!
- Verbal reinforcement of presentation
- Knowledge of other types of disabilities (as opposed to just autism). Visualization of the disability features.
- Learning a lot about stuff I didn't know and now knowing how to deal with the situation better. It makes our job in the fire service easier when we encounter the situations

Recommendations:

- I wish we could have covered more of the material (2)
- It should be part of fire, EMS, police basic training
- Focus on content and education as opposed to always trying to market the product
- If my organization could afford it, I would do the Train the Trainer tomorrow
- Excellent introduction to awareness, needs to be implemented more into firefighting and EMS first responders courses
- Great class. A lot was gained from this. It helps me help others in my department as far as information and knowledge goes.